

October 9, 2024

Important Notice – Stepping Stones Shelter:

Stepping Stones is a 24-hour 45-bed Enhanced Homeless shelter located underneath the grandstand on the exhibition grounds:

Because the demand for shelter beds currently outweighs the supply, Stepping Stones will now be using a triage system. The triage system will work as follows:

The most vulnerable will be taken first. Staff will ask a number of questions to determine need.

Past clients may be denied services for the following reasons:

- Failure to engage in case-planning within the 30-day time frame
- Rule violations
- Violence of any kind towards other clients and staff
- Unable to independently care for themselves

For agencies, organizations and institutions (this includes police, ambulance, outreach programs, bylaw etc.):

The shelter must be contacted **306-930-7723** first to see if there is room. The following information must be provided to shelter staff:

- Individual's name and birthdate
- Reason for needing shelter

Staff will use the triage system above.

If approved – **a transfer of care must happen** – Too many times people are just dropped off outside by police and other service providers. In the event that the person cannot access the shelter the dropping off agency will be held liable. This would be the same as an ambulance dropping someone off in front of the hospital and driving away. Again – **A transfer of care must happen.**

Individuals (walk-ups)

People can access the shelter without referrals – the same triage applies as above. In the event that the shelter is full, staff will assist eligible clients to access other shelter (Mobile Crisis, Friends, Family, etc.).

For further information and clarity – please contact Stepping Stones Manager, Nicole Marud nicolemarud@ywcaprincealbert.ca or 306-930-7723